A MESSAGE FROM OUR CEO

There is a bright light shining in the Bronx. At the top of the hill on East 176th Street stands a beacon of hope for so many in our neighborhood and beyond. For 45 years, VIP Community Services has been a stable resource for people struggling with poverty, homelessness, addiction, and community violence.

Our team tackles a harsh reality: Compared to other boroughs, the Bronx has the highest rates of heroin and all opioids use, more avoidable hospitalizations for both adults and pediatrics, and higher diagnoses of diabetes, obesity, hypertension, HIV, and hepatitis C.

Every day our staff walks through these doors, we are driven by our mission — to improve the health and well being of our community with integrated medical and behavioral health, housing, and wrap-around services. We are a Federally Qualified Health Center (FQHC) and Certified Community Behavioral Health Center (CCBHC).

At VIP, individuals find a sense of direction, renewed purpose, a community to belong to, a path to improved health and wellness, and the necessary tools for self-sufficiency.

The impact of our work and your continued support is growing year by year, and this fiscal year is no different. I invite you to learn more about our services and outcomes, the individuals we serve, and our financial profile. Thank you for helping us further our mission to change lives and transform our community.

Debbian Fletcher-Blake, CEO

HIGHLIGHTS OF THE YEAR

- Moved to our new headquarters and healthcare facility at 770 E. 176th Street
- Our 45th Anniversary Gala honored Dr. Dave Chokshi, Steven Newman, Dr. Priyank Patel, and NY Senator Gustavo Rivera (District 33) for their service to the community
- Opened a 24 Hour Access Center providing around-the-clock entry to care for clients with substance use disorders
- Partnered with NYPD’s Bronx HOPE (Heroin Overdose Prevention and Education) and co-sponsored NYPD National Night Out to build stronger community-police partnerships
- Conducted agency-wide customer service trainings with Dale Carnegie
- Graduated 32 students from VIP’s Certified Alcohol and Substance Abuse Counselor (CASAC) Academy; students are now preparing for the CASAC exam
- Launched new programs in pediatrics and ophthalmology; Health Services received a grant to develop a dental program
- Approved to provide mental health care for children ages 5-18
- Our outpatient substance abuse treatment program started a family program to help loved ones better understand addiction and the recovery process
- Vocational education department held a successful job fair with more than 200 attendees; opened computer lab for trainings, GED prep, and basic education
- New department created for emergency planning and risk management
- Celebrated Compliance Week to promote strong ethics in our organization
- Celebrated 11th anniversary of providing supportive housing to single adults living with HIV/AIDS and mental health disorders
- Clients and staff created expressive paintings for display in our new headquarters
THE NEED: The Bronx is the poorest urban county in the nation. Where there is poverty, other challenges also exist.

2901 PATIENTS  21% increase from FYE 2018

- Health Services, Mental Wellness, and Substance Use Treatment
- 99% are Bronx residents
- 87% are on Medicaid/Medicare
- 12% are uninsured
- 37% self-identify as female
- 37% of patients with diabetes are under control
- 80% of patients with high blood pressure are under control
- 65% of patients with asthma are under control
- 100% of patients with diabetes are under control

OUR PRESENCE IS FELT

- Preventive care can save on average $50,000 yearly in emergency care for each person.
- For every family who receives housing, the shelter system saves approximately $70,000 yearly.
- For every individual who receives housing, the shelter system saves approximately $43,000 yearly.
- For every person who receives job placement, HRA/public assistance centers save $41,000 yearly.
- For every person who receives treatment instead of incarceration, the Department of Corrections saves $30,000 yearly.
- On average, VIP saves 24% per Medicaid patient when compared to other providers.

Sources: HRA; Healthfirst; National Association of Community Health Centers
Funding from local, state, and federal sources, as well as corporations, individuals, and special events, enable VIP Community Services to provide quality care to clients regardless of their ability to pay. For the fiscal year ending June 30, 2019, VIP Community Services’ revenues were $42,378,148. VIP Community Services’ expenses in the fiscal year were $41,596,389.

Our Sources of Revenue

- Medicaid/Managed Care: 46%
- Federal: 5%
- State: 15%
- City: 10%
- 340B Pharmacy Program: 5%
- Fundraising: 1%
- Rental Income: 14%
- Other: 4%

How We Spent Our Funds

- Substance Abuse Services: 48%
- Health Services/FQHC: 12%
- Housing (Supportive): 5%
- Housing (Shelter/Transitional): 4%
- Housing (Affordable): 17%
- Fundraising: 1%
- Administration: 12%
- Other: 1%

DONATE

With your generous support, VIP Community Services can change more lives. To make a donation or to learn about other ways you can help, contact Terence Boyd, Director of Development at 718-466-8944.

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